

Jiuma Elhshik

(763)-438-8517 | jiuma.elhshik@my.metrostate.edu | <https://linkedin.com/in/jiuma> | <https://jiumael.com/>

EDUCATION

Metropolitan State University – *Rising Junior*

Bachelor of Science in Cybersecurity GPA: 4.00

St. Paul, MN

Expected May 2026

Awards/Honors: MLT Career Prep Fellow & Ascend Scholar, Wallin Scholarship

Relevant Coursework: Network Security and Protocols, Vulnerability Assessment & Penetration Testing, Ethical Hacking

TECHNICAL SKILLS

Programming / Scripting Languages: Python, C, Bash, PowerShell, SQL

Software: Microsoft Office Suite (Excel, Outlook, PowerPoint, Teams, Word and SharePoint), VMware, Linux/Unix, Password Vaults, AWS, Docker, Kubernetes, Microsoft Security Tools, Wireshark, Kali Linux, Abnormal, KnowBe4, Cortex XDR

Certifications: CompTIA Security+ CE, CompTIA Network+ CE

WORK EXPERIENCE

Metropolitan State University – Cyber Clinic

Cybersecurity Consultant/Risk Assessor

St. Paul, MN

Aug 2024 – May 2025

- Leverage risk management and stakeholder relationships in an NSA-funded program to conduct vulnerability scans, risk assessments, and enhance threat detection and response for small businesses and schools in Minnesota.

Metropolitan Council of the Twin Cities

Information Security Intern – Incident Response Team

St. Paul, MN

May 2024 – May 2025

- Collaborated within a multi-disciplined team, utilizing Microsoft Sentinel SIEM for security alert triage, and other tools for intrusion detection and response, reducing response times by 40% using SOAR Playbooks.
- Enhanced email security using Proofpoint, Abnormal, and KnowBe4, leading to a 50% reduction in phishing incidents by implementing a multi-layered defense along with a comprehensive training program for users.
- Coordinated with CISA and internal teams, resulting in a 20% improvement in critical infrastructure protection and compliance efforts by demonstrating leadership and cross-department collaboration.

Infinite Campus

Systems Administrator Intern

Blaine, MN

May 2023 – May 2024

- Optimized and managed SIS infrastructure for a major U.S. K-12 software provider, utilizing VMware, SolarWinds, and Cisco Meraki to monitor 5000+ servers and ensure rapid issue resolution.
- Automated routine processes using PowerShell and SQL, increasing operational efficiency by 20% and saving 300+ hours annually by implementing my critical thinking and automation scripting skills.
- Conducted security audits, enhancing access control and system security, resulting in a 15% increase in compliance with security standards by showcasing attention to detail and internal controls expertise.

Anoka-Ramsey Community College

Peer Tutor/Mentor

Coon Rapids, MN

Aug 2022 – Dec 2023

- Developed individualized learning plans, and built rapport with students, contributing to a 95% satisfaction rate in tutoring services by utilizing excellent communication and interpersonal skills.

PROJECTS

Personal Website: Contains my projects, certifications, and more! For more information, visit: <https://jiumael.com/>

- T-Pot Honeypot Project: Logged and analyzed over 126,833 attacks in 48 hours using Docker, Elastic Stack, and Kibana dashboards to identify top attack vectors and recommend improved defenses.
- Secure AWS Cloud Project: Designed and created a secure AWS network across multiple regions with VPNs and NAT.

LEADERSHIP AND PROFESSIONAL DEVELOPMENT

Management Leadership for Tomorrow

Career Preparation Fellow & Ascend Scholar

Washington, DC

Jan 2024 – Present

- Selected for selective 18-month professional development program, showcasing leadership, critical thinking, and problem-solving skills through business case studies and industry-led conferences by Deloitte, LinkedIn, and Target.

Metropolitan State University Student Senate

Board & Academic Appeals Committee Member

St. Paul, MN

Jan 2024 – Present

- Streamlined appeals process and allocated \$100,000+ in funds, boosting efficiency and student engagement, while reducing decision time by 20% through process streamlining and communication skills.

ADDITIONAL SKILLS AND INTERESTS

Self-motivation, leadership, critical thinking & problem solving, scripting, attention to detail, client satisfaction and retention, interpersonal communication, adaptability, process streamlining, written and verbal communication.